

René Gaitan LCSW-S

Curriculum Vitae

EDUCATION

University of Texas at Austin, School of Social Work
Masters of Science in Social Work

August 2010

California State University, San Bernardino
Bachelor of Arts in Psychology

October 2005

LICENSE AND CERTIFICATION

Licensed Clinical Social Worker - Supervisor Status

July 2018

University of Texas at Austin, Center for Professional Education
Certificate in Nonprofit Management

May 2018

Licensed Clinical Social Worker

September 2015

COMMUNITY ENGAGEMENT

Critical Incident Debrief, LifeWorks

July 2015

- Facilitated debriefing with management team, case managers, and counselor's after a critical incident involving a violent death.

Suicide Postvention, Webb Middle School

August 2013

- Family and staff discussion on wellness and safety after incident of suicide reported from former middle school student.

Safety and Child Abuse Prevention, AISD

May 2013

- Bilingual debrief and discussion with parents on child safety following incident of reported abuse.

Positive Parenting, LifeWorks

October 2012

- Training provided to masters level interns on positive parenting techniques.

Infidelity and Couples Therapy, LifeWorks

February 2012

- Training provided to staff and masters level interns on trauma informed care in the treatment of infidelity during couples therapy.

El noviazgo durante la juventud (Relationships during adolescence), Iglesia Mision Vida Cristiana

December 2011

- Spanish group facilitation on romantic relationships during adolescence and communication between parents and youth around emotional and physical safety.

La Depresion y apoyo social (Depression and Social Support), Iglesia Pena Horeb

February 2012

- An exploration on symptoms of depression and protective factors to minimize risk factors and increase support.

LEADERSHIP

Aegis Wellness Center, PLLC — Founder and Chief Executive Officer

September 2019- Present

- Founder and CEO of counseling agency with mission to provide culturally sensitive evidence based mental health service, training, and professional consultation.

UT Steve Hicks School of Social Work — MSSW Program Committee Member

September 2019- Present

- Participate in MSSW review of curriculum objectives, changes, programs of study, and program evaluation.
- Assist in the design, development and recommendation of policies for admissions, recruitment, orientations, enrollment, advising, and retention of MSSW students.
- Provide recommendations for cross-disciplinary program(s) and dual degree programs.
- Recommend MSSW students for scholarships and awards.

UT Steve Hicks School of Social Work — *Field Education Committee Member*

September 2019- Present

- Develop and provide recommendations on policies and practices for the School's field education curriculum.
- Monitor placement issues.
- Exchange of information, advice, and suggestions with clinical faculty.
- Develop and administer training for field instructors.

UT School of Social Work — *Field Instructor*

January 2016- May 2019

- Provide training, supervision, and assistance for final field BSW interns.
- Provide feedback and assessment on process recordings, macro projects, and final field mid-semester and end-of-semester evaluations.

LCSW-S — *Individual and Group Clinical Supervisor*

October 2018 - Present

- Provide clinical supervision towards advanced licensure for LMSW clinicians.

LifeWorks — *Strategic Management Team +*

February 2016 - August 2019

- Monthly collaboration on shared agency goals with Executive Director, Chief Finance Office, Chief Program Officer, Chief Development Officer, Chief Human Resource Officer, Director of IT, Director of Grants and Contracts, Director of Housing Division, Director of Education and Workforce Division, and Director of Counseling Division.

LifeWorks — *Data Committee*

December 2017 - August 2019

- Monthly collaboration on agency wide changes to data collection practices.
- Participation and leadership on sub-committees as needed.

Social Services Call Center Council — *Voting Council Member*

October 2017- August 2019

- Represent LifeWorks in collaborations with founding agency members Integral Care, United Way for Greater Austin, CommUnityCare, Bluebonnet Trails

Community Services, and UT Health Austin, Dell Medical School.

- Formalize a coordinated response plan for disasters and crisis.

City of Austin — 80th Citizen Police Academy Class President

January 2014 - May 2014

- Coordinate presentations provided by Austin Police Department for the community members on APD departments including Internal Affairs, Office of Police Monitor, Homicide, Human Trafficking, Bomb Squad, SWAT, Air Operations, and others.

PROJECTS

Intake Utilization and Optimization

January 2018

- Systematic review of call volume and patterns. Processes updated to include crisis call protocol development, call triage implementation, and secured text communication.

Customer Relations Management (CRM) Transition

October 2017

- Agency wide training on newly acquired CRM system. Basic functions, client record creation, billing transactions, and scheduling.

Acquisition of Emergency Mass Communication System

September 2017

- Transitioned agency to ReGroup emergency mass communication system. Programmed protocols, permission settings, and emergency response scenario templates.

Agency VoiP Communication System Transition

July 2017

- Manage the transition of agency hardphone system to Voice over internet protocol softphones.

Vendor Contract Acquisition

December 2017 - August 2019

- Review current and prospective communication, copier, and janitorial contracts.

Council of Accreditation - Reaccreditation Process

November 2016

- Participate in document collection, procedure verification, and standards clarification in preparation for agency reaccreditation process.

EMPLOYMENT

University of Texas at Austin - Steve Hicks School of Social Work — *Clinical Assistant Professor*

August 2019- Present

- Provide field and practice instruction for Master level Social Work students on topics of ethics, values, licensing, communication, assessment, treatment, change process, boundaries, and modalities (individual, family, couples, and group services).
- Provide coordination and oversight of student field placement to include micro, mezzo, macro levels of practice.

LifeWorks — *Division Director*

December 2017- August 2019

- Manage Intake & Admin Division programs staff of employees, managers, interns, and volunteers.
- Responsible for staff hiring, training, and terminations.
- Supervise LMSW towards full clinical licensure.
- Maintain multiple vendor contract compliance and procurement.
- Lead bi-monthly video conference team meetings.
- Participate in internal and external Committee and Subcommittee work which includes: strategic management, office management, clinical leadership, data, program optimization, and social service call center council.
- Collaborate with peer division directors and managers within the Housing, Employment, and Counseling service divisions.
- Maintain, adjust, and consult on division program budgets, personal salaries, and various expenditures.
- Collaborate on agency Council of Accreditation renewal.

LifeWorks — *Program Director II*

July 2015-December 2017

- Created, implemented, and maintained Memorandum of Understanding for Centralized Intake program consolidating intake processes for 15 programs across

Housing, Education, and Counseling service divisions.

- Hired initial team of 3 full time staff and reviewed service volume to establish case to increase team to 4 full time staff, 1 part time staff, 2 interns, and 1 volunteer.

City of Austin, Office of the Police Monitor — *Complaint Specialist*

July 2014- July 2015

- Collaborate during investigations regarding potential policy violations by Austin Police Department officers.
- Provide recommendations based on review of internal affairs investigations and collected evidence including dashcam video, call transcripts, bank records, correspondence, and autopsy reports.

LifeWorks — *Bilingual Counselor I*

July 2010- June-2014

- Provide solution focused, strengths-based counseling and crisis intervention to youth, families, adults, couples and groups.
- Maintain documentation and follow-up for caseload of 25 clients.
- Provide community based trainings on parenting and relationship skills.

UT Austin School of Social Work — Graduate Assistant

August 2008- July 2010

- Prepare excel spreadsheets and documentation to assist with Council for Social Work Accreditation.
- Maintain records and regular correspondence with Phi-Alpha Honor eligible social work students.

The American Cancer Society — *Quitline Specialist*

December 2005- April 2007

- Co-facilitated support groups on Activities of Daily Living, depression, and dual diagnosis.

San Bernardino County — *Social Worker II*

December 2005- April 2007

- Co-facilitated support groups on Activities of Daily Living, depression, and dual diagnosis.
- Maintained caseload of 15 clients for case management services including healthy care coverage, disability benefit eligibility, and social security application assistance.
- Participated in multidisciplinary team staffing of cases with case managers, clinical therapists, and psychiatrists.

LeRoy Haynes Center— Residential Counselor

April 2005-November 2005

- Implemented Behavior Modification plans for severely emotionally disturbed adolescents.
- Maintain adherence to treatment plans and Individual Education Plan.

Cedar House Rehabilitation Center — Intake Specialist

October 2004-April 2005

- Created intake and discharge paperwork for 70 bed male residential treatment center.
- Maintained client logs, detox monitoring, and dispensing and logging of psychotropic medication.
- Conducted Urinalysis and Alcohol Breathalyzer tests. Documented incidents related to acts of aggression and medical emergencies.